

Monroe Plan and YourCare Partnership with Molina Healthcare of NY

Overview for Practices and Providers

- Effective July 1, 2020, YourCare Health Plan's Medicaid Managed Care, HARP, Essential Plan, and Child Health Plus transitioned to Molina Healthcare of New York, Inc.
- Concurrently, Monroe Plan for Medical Care and affiliated entities entered into an agreement with Molina to provide network management and care management services.
- This transaction does not interfere with your continued provision of medical services to previous YourCare members who now are enrolled in Molina. Your existing Participating Provider Agreement will remain in effect, and the Monroe Plan/YourCare will make your services available to Molina through an IPA network agreement.
 - Monroe Plan IPA & YourCare IPA and Molina have a Value Based Contract for the entire IPA network with selected quality measures at risk.
 - Over the course of the next several months, all practice contracts that are held with YourCare IPA will transition to Monroe Plan IPA.

Practice Operations Guidelines

- For demographic changes, please continue to contact Monroe Plan for Medical Care via fax 585-242-6206 or PFMemails@monroeplan.com.
- For contracting and portal questions, please continue to contact providerrelations@monroeplan.com.
- Molina will perform all Health Plan Operations including utilization management, pharmacy, claims, member, and provider services.
 - Practices need to comply with Molina's Provider Manual and its policies and procedures for matters such as claims, grievances, quality improvement, utilization management, credentialing, and health education.
 - Molina's Provider Manual is available on their [website](#). Your name and professional contact information is included in Molina's provider directories.
 - Please call Molina for claims, credentialing, authorization questions and provider complaints. P: 877.872.4716, F: 844.879.4509, or email MHNYProviderServices@MolinaHealthcare.com

Not sure who to contact? The Monroe Plan for Medical Care team is happy to assist.

Please contact providerrelations@monroeplan.com.