

Monroe Plan for Medical Care IPA October 2023 Newsletter

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A MESSAGE FROM DR. GEORGE E. MATTHEWS, CMO

October Is Breast Cancer Awareness Month



Breast Cancer awareness month aims to educate women with an understanding of breast cancer and in particular the risk factors, methods of early detection, types of breast cancer, treatment and resources available. Breast cancer is the 2nd most common cancer in women after skin cancer and is the 2nd most deadly cancer for women behind lung cancer.

Risk factors for breast cancer include being a woman, being older (acknowledging that most breast cancers are found in women who are 50 years or older), having inherited genetic mutations (BRCA1 or BRCA2) or having a family history of breast or ovarian cancer in a first-degree relative (mother, sister or daughter). Early detection of breast cancer is a key and the United States Preventive Services Task Force recommends that women between the age of 50-74 and who are at average risk of breast cancer receive a mammogram every 2 years. Women 40-49 should speak with their healthcare provider regarding when and how often to receive a mammogram. The benefits and risk of receiving a mammogram before the age of 50 must be considered.

Between 2018 and 2020, past-year breast and cervical cancer screening prevalence declined by 6% and 11%, respectively. *

How can you help?

- Ensure women have a standing order for breast cancer screening on file
- For fearful or resistant patients, there are breast cancer navigators and case managers who can support them through the process, from contemplation to completion.
- Consider a referral to our case management program.
- Many radiologists offer evening and weekend hours and online scheduling. For a list of those providers, please email <u>Quality@monroeplan.com</u>

Treatment decisions for breast cancer will be based upon the characteristics and stage of the cancer. Treatment options include surgery (lumpectomy which removes the cancer cells along with an area of healthy tissue or mastectomy in while the entire breast is removed), radiation therapy or hormonal therapy to block hormone

production within the body (acknowledging that hormone receptors present on the tumor may stimulate growth in the presence of estrogen or progesterone hormones. Although in this discussion we have merely scratched the surface of breast cancer awareness it is important that we celebrate this month with the appreciation that the understanding we gain may impact the lives of ourselves, our mothers, sisters, daughters, and friends.

The Cancer Services Program (CSP) provides breast, cervical and colorectal cancer screenings and diagnostic services at NO COST to people who:

Live in New York State

- · Do not have health insurance
- Have health insurance with a cost share that may prevent a person from obtaining screening and/or diagnostic services
- Meet income eligibility requirements
- Meet age requirements

For more information visit this link: New York State Cancer Services Program (ny.gov)

Mobile Mammography Units

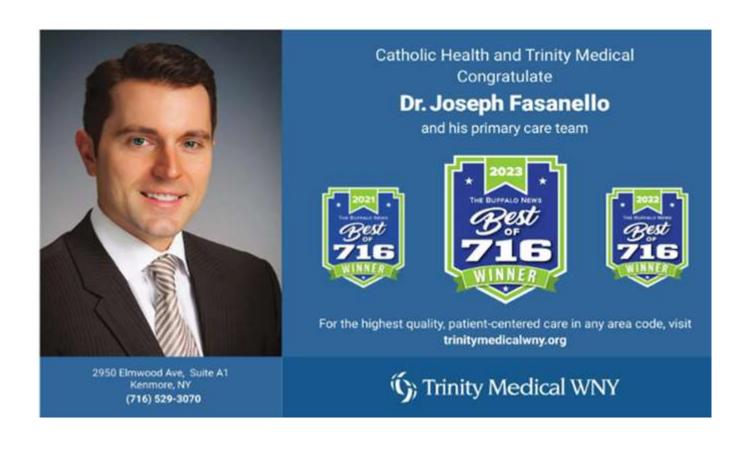
Rochester Regional Health Presents Mobile Mammography Units at Finger Lakes and GLOW's region: https://pink.rochesterregional.org/calendar/

Rochester Regional Health Presents Mobile Mammography Units WNY:

https://windsongwny.com/radiology/mobile-screening-mammography/ or request appointment by email https://windsongwny.com/request-an-appointment

"BEST of 716": Monroe Plan Honors Dr. Joseph Fasanello

Monroe Plan honors Dr. Joseph Fasanello and his office team for recently being named 'Best Physician' in the Best of 716 yet again! We are proud to partner with Dr. Fasanello and his team to continue to do great work within the community.





Monroe Plan for Medical Care strives to provide resources to help your office to run smoothly. We have added a Provider Tip Sheet that will enable you to view commonly asked questions. Questions like: What is Molina's timely filing rules? Or How do I submit corrected claims?

Click here to access the Provider Claims Tip Sheets: Provider-Claims-Tip-Sheet_92623_MP-Website.docx (live.com)



Founded in 1989, HUB is a Buffalo-based nonprofit organization that provides integrated care and social services to underserved and vulnerable populations across the Western New York Region. From our early days to the present, our mission and our purpose has remained the same: *To Serve Our Community*.

To learn more click here: Hispanos Unidos de Buffalo - Heart of the Community Since 1989 (hubwny.org)

OH NO! I FORGOT THE CPT2...



Supplemental Chart Submission Guidance

Before sending any documents, please ensure that the required information is contained within the documents. Double check that the following are correct and included:

- Members Name
- · Members Date of Birth
- Dates of Service

- Progress Notes must include provider's signature (e-signature acceptable)
- Members Name, Date of Birth, and Date of Service are legible on each page
- Continuity of Care documents pulled from HIE's are not acceptable forms of documentation. Documents must originate from EMR of servicing provider/facility.

Please forward charts to:

Monroe Plan for Medical Care Quality Fax: 1 (877)244-3771

Quality Email: Quality@monroeplan.com

Address: 1120 Pittsford-Victor Road, Pittsford, NY 14534

- Ensure fax cover sheet and any correspondence includes practice contact information including name and phone.
- Emailed charts must be in pdf format.
- Include Patient demographic sheet (aka face sheet or registration sheet) to reduce additional requests for records should there be naming or dob discrepancies.

We will provide your practice with a list of patients who are missing coding to would have closed that gap in care (Hba1c and CBP) or who may have had a test performed prior to enrolling with their current health insurer.

If you would like quality and coding education for your practice, please reach out to Quality@monroeplan.com

Adult Measure	Age Range	Items Needed
Controlling High Blood Pressure (CBP)	18-85 Years	 Submit any of the following: Progress notes with <i>latest</i> blood pressure reading taken in 2023 A dated graphic sheet or vital signs log for 2023 BP taken and reported by member using any digital device in 2023 Telehealth encounters in 2023
Hemoglobin A1C Control for Patients with Diabetes (HBD)	18-75 Years	Submit any of the following: • Progress Notes/Consult Reports in 2023 that capture latest test value (include point of care testing value) • All HbA1c (Lab or POC Tests) in 2023
Colorectal Cancer Screening (COL)	45-75 Years	Submit any of the following:

	 One (1) lab/progress note with FOBT (immunochemical (FIT) or gFOBT) test in 2023 One (1) lab/progress note with Sigmoidoscopy report between 2019 –2023 One (1) lab/progress note with Colonoscopy report between 2014 –2023 CT Colonography report/progress note between 2019 –2023 Stool DNA with FIT test 2021 –2023 Health log or chart document with notation of history of Colorectal Cancer screening, or Total Colectomy (month/year; can be patient reported)
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Assigned Female at Birth Measures	Age Range	Items Needed
Cervical Cancer Screening (CCS)	21-64 years	 Submit any of the following: Cervical cytology/Pap Test – with results between 2021 – 2023 Cervical high-risk human papillomavirus (hrHPV) testing with results between 2019 – 2023 Any documentation with notation of date and result of cervical cytology/high-risk human papillomavirus (hrHPV) 2testing between 2019 -2023 Notation of Complete, Full, Total or Radical – (abdominal/vaginal or unspecified) Hysterectomy, vaginal hysterectomy, cervical agenesis or acquired absence of cervix

Chlamydia Screening in Women (CHL)	Submit the following: • Pathology report (urine or vaginal swab)
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Breast Cancer Screening (BCS)	50 - 75 years	Submit the following:

		 Imaging report performed between 2022-2023 This measure should close administratively Submit radiology report or chart notes indicating month/year of screen Ensure the appropriate ICD-10 diagnosis code that reflects a member's history of bilateral mastectomy, Z90.13, is billed.
		Submit all the following:
		All OB progress notes with PCP or OB/GYN in 2022 –
	D: 10 40/0/00	All labs and ultrasound reports in 2022 – 2023
Postpartum Care (PPC)	Live Births 10/8/22	Progress note or hospital note with date of delivery in 2022

 – 2023 All postpartum progress notes in 2022 – 2023 Postpartum pap smear in 2022 – 2023 All Telephone visits, E-visits, or Virtual Check-ins in 2022 - 		All OB progress notes with PCP or OB/GYN in 2022 – 2023
2023	Postpartum Care (PPC)	 Progress note or hospital note with date of delivery in 2022 – 2023 All postpartum progress notes in 2022 – 2023 Postpartum pap smear in 2022 – 2023

Pediatric Measures	Age Range	Items Needed
Well Child 0-30 months (W30)	W30a: 6 visits before 15 th month birthday W30b: 2 visits between 15 months and 30 months	 Submit all the following: All engagements within timeframes that may not have been billed correctly or at all. These engagements should close administratively. Submit visits for patients who were uninsured or may have switched insurances during timeframes. Progress notes, anticipatory guidance, height and weight checks, assessments, and developmental screenings.

Well Child Visit	3-21 years	Submit all the following:	
(WCV)		These engagements should close administratively.	

•	Submit visits for patients who were uninsured or may have	l
	switched insurances during timeframes.	l

- · School physicals do not count.
- If your patient is seen at a school-based health center, obtain physical.

THE RIGHT INFORMATION AT THE RIGHT TIME



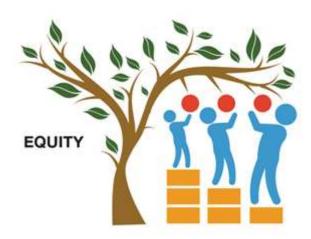
Please help us ensure that our provider information is correct. Be sure to inform us when your practice has changes such as a location change or provider updates.

Visit the <u>Provider Resources & Forms – Monroe Plan for Medical Care</u> section of our website. You will have the option to download a PDF version of the form and email the form to <u>pfmemails@monroeplan.com</u>.

Please also verify and update your demographic information on the NPI Registry. Log into your NPI record at <u>NPPES (hhs.gov)</u>.

Thank you for helping us ensure we have the most up-to-date information available!

MONROE PLAN INTRODUCES NEW HEALTH EQUITY IMPACT ASSESSMENT SERVICES



As part of New York State's goals to reduce disparities in health and improve healthcare quality, the Certificate of Need (CON) for Article 28 facilities now includes a requirement for an independent Health Equity Impact Assessment (HEIA) of the application. The intent is to include health equity – addressing the needs of underserved communities - in the facility planning process, actively engaging the affected communities.

Monroe Plan is excited to share that MP CareSolutions offers independent third-party services to help your organization fulfill this HEIA requirement.

With over fifty years of experience partnering with providers, managed care organizations, and community-based organizations to reduce disparities, we are health equity experts. Our team's deep understanding of all facets of healthcare and its constituencies, ability to design data-informed and financially sustainable programs, and deep community roots make us uniquely qualified to support the HEIA process.

To learn more, call (888) 383-3320 or email mpheia@monroeplan.com